

Standard Form of Agreement:
Standard Pricing and Plans 28/01/12



Standard Form of Agreement: Standard Pricing and Plans

1. About this Standard Form of Agreement: Standard Pricing and Plans

- 1.1. This is the standard pricing and plans for the Engin Mobile Service
- 1.2. This Standard Form of Agreement the standard pricing and plans forms part of your agreement with us in respect of your Mobile Service
- 1.3. Unless otherwise indicated all charges are GST inclusive
- 1.4. All amounts are in Australian dollars
- 1.5. The *pricing plans* are pricing offers available to eligible customers. Each *pricing plan* sets out its own eligibility requirements.
- 1.6. *Your pricing plan* generally sets out the amount of any:
 - 1.6.1. connection or reconnection fee or *flagfall*,
 - 1.6.2. monthly *access fee* or monthly service charge,
 - 1.6.3. call charges for *local calls* and *national long distance calls* and other specified call types; and
 - 1.6.4. *cancellation fees*.
- 1.7. The monthly *access fee* or monthly service charge is payable in advance and covers the cost to access the *network* and maintenance of *your Engin SIM card*
- 1.8. The *pricing plans* do not contain charges for all call type. There are also charges for the *value added service features* you may use and other types of charges for the *service*. You will find these additional charges on our website or you contact us to find out the price of certain services.
- 1.9. Some *pricing plans* include a value of 'included calls'. Some call types are not eligible for the 'included call' component of *pricing plans* these including:
 - 1.9.1. international roaming calls, texts and data
 - 1.9.2. national data
 - 1.9.3. directory assistance calls (1223);
 - 1.9.4. calls to *188 and 966;
 - 1.9.5. 190 calls
 - 1.9.6. calls to special 1300 and 13 numbers
 - 1.9.7. Group SMS;
 - 1.9.8. Premium SMS;
 - 1.9.9. Third Party SMS;
 - 1.9.10. Web SMS; and
 - 1.9.11. Optus Zoo Arcade.
- 1.10. Some charges depend upon the time of day and the day of the week. Unless otherwise stated:
 - 1.10.1. **peak** is from 7am to 7pm, Monday to Saturday inclusive, and
 - 1.10.2. **off-peak** is from 7pm to 7am Monday to Saturday inclusive, and all day Sunday

Standard Form of Agreement:
Standard Pricing and Plans 28/01/12

- 1.11. Depending on your rate plan you may be charged either per second, in 30 second intervals or per minute, and we round the charge to the nearest cent.
 - 1.11.1. If charges are expressed as per thirty second interval, then charges for part of 30 seconds will be rounded up to the next thirty second interval.
 - 1.11.2. If charges are expressed as a per second charge, then charges for part of a second will be rounded up to the next second.
 - 1.11.3. If charges are expressed as a per minute charge, then charges for part of a minute will be rounded up to the next minute.

- 1.12. We will charge you for the volume of data uploaded and downloaded to your mobile phone.
 - 1.12.1. Charges are based upon 1 kilobyte increments and are rounded to the nearest cent.
 - 1.12.2. Charges for part of a 1 kilobyte increment will be rounded up to the next 1 kilobyte increment.

- 1.13. We will charge you for calls made to international destinations at the international rates set out on our website

- 1.14. We will not charge you for calls you make to the following numbers:
 - 1.14.1. Emergency Service Number 000, 112

- 1.15. You may be eligible to change to another pricing plan after the first 6 months of your minimum term, depending on the eligibility requirements of the pricing plan that you want to change to and subject to our normal credit checking procedures. You will need to refer to the terms of the pricing plan you are moving to for this information.
 - 1.15.1. We may charge you a fee (such as an administration fee) if you move from one pricing plan to another before the end of your minimum term. The amount of the fee will depend on various factors, including the terms of your current pricing plan your call spend under your current pricing plan and the terms of the new pricing plan you are moving to. You should contact customer service for further information on the fee that may apply in your case.

- 1.16. We may charge you for replacing your ENGIN SIM card.

My Plan (Including My Plan \$19, My Plan \$29, My Plan \$49, My Plan \$59, My Plan \$79 and My Plan \$99)

2. Eligibility

- 2.1. The My Plans are available to approved new and existing customers
- 2.2. If you have an existing mobile service with us you may only transfer to the My Plans with our approval and if your agreement for the current service is a:
 - 2.2.1. non-fixed length agreement (month-to-month); or
 - 2.2.2. fixed-length agreement with less than 3 months of the minimum term remaining.
- 2.3. When considering whether to approve your application to transfer from an existing agreement we will take into account your credit history on your existing agreement and undertake our standard credit checks.

3. Blocking access to a number

- 3.1. We may block access to a number (other than an emergency service number) if we reasonably require this to be done for technical, operational or commercial reasons.

4. Minimum Term

- 4.1. You must agree to either a non-fixed length agreement or a fixed length agreement with a 24-month minimum term.
- 4.2. You may purchase a mobile phone with a 24-month equipment term under a mobile equipment payment plan depending on your contract plan.

5. Charges and payments

- 5.1. You must pay us for use of the service at the rates set out in the pricing table for the plan you subscribe to and for value added service features at the rates set out either in this agreement or on our website
- 5.2. If there is a flagfall or call connection charge for a particular call type, the charge for these calls is the flagfall charge plus the relevant rate for the call multiplied by the duration of the call rounded up to the nearest billing increment for that call type

5.3. Included Value

- 5.3.1. Under the My Plans, where indicated in the pricing table, you will receive "Included Value".

- 5.3.2. The amount of the “Included Value” included for each My Plan is set out in the Table below at 5.10
- 5.3.3. Under the My Plans, you are provided with an included spend amount based on the plan you chose. Your included spend is calculated taking into account the eligible calls and texts you use in a month and the charges for those calls and texts applicable to the plan.
- 5.3.4. The call types that are ‘**eligible calls and texts**’ for each My Plan is defined in the table below at 5.9
- 5.3.5. You must pay any for any calls that are not eligible calls and texts.
- 5.3.6. You must pay us call charges for eligible calls and text made beyond the Included Value of your My Plan.
- 5.3.7. Any unused portion of the included value expires at the end of each month. This means that it does not roll over into following month.

5.4. Bonus value

- 5.4.1. Under the My Plans, where indicated in the pricing table, you will receive “Bonus Value”.
- 5.4.2. Bonus value can only be used towards calls to other engin mobile services
- 5.4.3. The amount of the “Bonus Value” included for each My Plan is set out in the Table below
- 5.4.4. You must pay us call charges for calls to engin mobiles beyond the Included Bonus Value of your My Plan
- 5.4.5. Once you have used all of your Bonus Value in a month, you will be charged for calls to other engin mobiles, this is the case whether or not you have any unused “Included Value” available
- 5.4.6. Any unused portion of the bonus value expires at the end of each month. This means that it does not roll over into following month

5.5. Minimum Monthly Charge and Included Calls and Text

- 5.5.1. Each My Plan has a Minimum Monthly Charge amount that you must pay us each month.
- 5.5.2. If you do not make enough eligible calls and texts in a month to reach your pricing plan’s included value and/or bonus value (or Minimum Monthly Charge) you must still pay us your pricing plan’s Minimum Monthly Charge for that month.
- 5.5.3. The amount of the Minimum Monthly Charge and included calls for each My Plan is set out below.
- 5.5.4. You must pay for any calls that are not eligible calls.

5.6. Included Mobile Internet Data Value

- 5.6.1. Under the My Plans, you will receive “Included Data”
- 5.6.2. “Included Data” refers to Mobile Internet Data
- 5.6.3. The amount of the “Included Data” included for each My Plan is set out in the table below at 5.10
- 5.6.4. The value of “Included Data” can only be used for Mobile Internet usage.
- 5.6.5. Your Included data allowance does not include services such as Voice calls, Voice Mail, International SMS, premium and Third Party SMS, MMS, Optus Zoo subscription content and Third Party content and applications, International MMS, 1300, 1900. If you are able to access such services, your use of such services will be charged at prevailing rates.
- 5.6.6. Data usage includes both uploads and downloads
- 5.6.7. You must pay us excess usage charges for data made beyond the available Included data
- 5.6.8. Any unused portion of the “Included Data” expires at the end of each month and does not roll over into the following month.

5.7. Unlimited Facebook®, Twitter, LinkedIn, Ebay, Four Square, MySpace

- 5.7.1. Under the My Plans, you will receive unlimited Facebook®, Twitter, LinkedIn, Ebay, Four Square, MySpace when accessed from within Australia from your mobile
- 5.7.2. Usage of the services described in 5.7.1 is separate to and is not included in your “Mobile Internet Data Value”
- 5.7.3. These features are only available to you if your handset is compatible with the service.
- 5.7.4. Use of Unlimited Facebook®, Twitter, LinkedIn, Ebay, Four Square, and MySpace is only for personal use and is not to be used for commercial purposes.
- 5.7.5. We have no control over the social networking sites or the manner in which they are accessed by end users. We can only zero rate access to URLs that we identify for these sites from time to time as they are subject to change by their operators without notice to us. We reactively monitor the specified social networking sites but cannot guarantee at any given time that it has identified and zero-rated all relevant URLs. If a social networking site is accessed indirectly by an end user (examples may include without limitation use of a VPN, proxy services, certain browsers or via a third party URL) charges may apply. Any access to URLs that are not part of a specified social networking site is chargeable. Charges may also apply if the social networking sites are accessed via tethering. We may vary the terms of access to the specified social networking sites upon written notice to you with 30 days notice in advance.

5.8. Unlimited SMS & MMS Offer on the My Plan \$99

- 5.8.1. Under the My Plan \$99 only you will receive the Unlimited SMS & MMS Offer and may send unlimited standard national SMS and MMS to GSM mobiles within Australia.
- 5.8.2. Unlimited SMS & MMS offer excludes International, Premium, Group and Email SMS and MMS.
- 5.8.3. You must pay for any messages that are not eligible messages.
- 5.8.4. Any unused portion of the plan expires at the end of each month. This means that it does not roll over into following month.
- 5.8.5. The unlimited SMS & MMS offer applies for personal use only and is not to be used for commercial purposes.

5.9. Eligible Calls and Text for the Included Value

	My Plan \$19 and My Plan \$29	My Plan \$49,	My Plan \$59	My Plan \$79	My Plan \$99
Call Type	Eligible Call	Eligible Call	Eligible Call	Eligible Call	Included Minutes
Standard National Voice Calls	Yes	Yes	Yes	Yes	Yes
Standard National and International SMS	Yes	Yes	N/A	N/A	N/A
Voicemail Deposit and Retrievals	Yes	Yes	Yes	Yes	Yes
Standard National MMS	Yes	Yes	N/A	N/A	N/A
Standard International MMS	Yes	Yes	N/A	N/A	N/A
National Video Calls	No	No	N/A	N/A	N/A
1800, 1300 and 13 numbers	No	Yes	Yes	Yes	Yes
Voicemail Diversions	No	No	No	No	No
Diverted or forwarded calls	No	No	No	No	No
International Voice Calls (Includes calls to national fixed or GSM mobile services that then divert/switch or re-route overseas)	No	No	No	No	No
International Video Calls (Includes calls to national fixed or GSM mobile services that then divert/switch or re-route overseas)	No	No	No	No	No
International Roaming & Diversion	No	No	No	No	No
Premium SMS	No	No	No	No	No
Premium Video	No	No	No	No	No
Video Conferencing	No	No	No	No	No
Optus Zoo or Optus iZoo Browsing	No	No	No	No	No
Optus Zoo or Optus iZoo Downloads	No	No	No	No	No
SMS to 966 (Zoo)	No	No	No	No	No
Data used whilst roaming internationally	No	No	No	No	No
Directory Assistance – 1223, 1234, 124937	No	No	No	No	No
19XX Numbers	No	No	No	No	No
124YES(937)	No	No	No	No	No
Insurance	No	No	No	No	No
Handset Payments	No	No	No	No	No
Content Packs (unless specified in promotions)	No	No	No	No	No
Mobile Internet usage	No	No	No	No	No
True Local Usage	No	No	No	No	No
VOIP services	No	No	No	No	No
Calls to Satellite	No	No	No	No	No
Surepage calls and SMS	No	No	No	No	No
CSD (WAP, Data, Fax)	No	No	No	No	No
GPRS	No	No	No	No	No

5.10. Charges, Included value and Bonus value for My Plans

	My Plan \$19	My Plan \$29	My Plan \$49	My Plan \$59	My Plan \$79	My Plan \$99
Minimum Monthly Plan Charge	\$19	\$29	\$49	\$59	\$79	\$99
Included Value per month	\$55	\$150	\$500	\$700	\$850	N/A
Bonus Value	\$90	\$135	\$500	\$900	\$2,000	N/A
Billing increments for calls	30 seconds	30 seconds	30 seconds	30 seconds	30 seconds	30 seconds
Billing increments for messages	Per message	Per message	Per message	Per message	Per message	Per message
Included Minutes	N/A	N/A	N/A	N/A	N/A	4,000
Monthly Included Mobile Internet Data	100MB	200MB	1.5GB	2.0GB	3GB	5GB
Included Standard National SMS & MMS	No	No	No	6,000 messages	6,000 messages	Unlimited
Unlimited Standard National SMS & MMS	No	No	No	No	No	Yes
Unlimited Facebook®, Twitter, LinkedIn, Four Square, MySpace within Australia	Yes	Yes	Yes	Yes	Yes	Yes
Standard National Voice call charges	\$0.90 (per minute)	\$0.90 (per minute)	\$0.90 (per minute)	\$0.90 (per minute)	\$0.90 (per minute)	\$0.132 (per 30 seconds)
Flagfall for national voice calls (Call Connection Charge)	\$0.35	\$0.35	\$0.35	\$0.35	\$0.35	\$0.00
National SMS Charges (for standard SMS of up to 160 characters)	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25	N/A
National MMS	\$0.50	\$0.50	\$0.50	\$0.50	\$0.50	N/A
National Video Calling (per minute)	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00
Flagfall for National Video Calls (per call)	\$0.35	\$0.35	\$0.35	\$0.35	\$0.35	\$0.35
Data Excess Usage	\$0.275 / MB	\$0.275 / MB	\$0.26 / MB	\$0.26 / MB	\$0.26 / MB	\$0.25 / MB

Standard Form of Agreement:
Standard Pricing and Plans 28/01/12

	My Plan \$19	My Plan \$29	My Plan \$49	My Plan \$59	My Plan \$79	My Plan \$99
--	-------------------------	-------------------------	-------------------------	-------------------------	-------------------------	-------------------------

Voicemail deposit	\$0	\$0	\$0	\$0	\$0	\$0
Voicemail retrieval (peak)	\$0.33 per minute	\$0.33 per minute	\$0.33 per minute	\$0.33 per minute	\$0.33 per minute	\$0
Voicemail retrieval (off-peak)	\$0.22 per minute	\$0.22 per minute	\$0.22 per minute	\$0.22 per minute	\$0.22 per minute	\$0

Other call charges (for example international calls, calls to mobiles)	Refer to our website for international call charges
Other conditions	The fair use policy applies to ‘excessive use,’ ‘unreasonable use,’ ‘unacceptable use’ and commercial use.

Available on Non Fixed Contract (Month to Month)	Yes	Yes	Yes	Yes	Yes	Yes
Available on a 24 month Fixed Term Contract	Yes	Yes	Yes	Yes	Yes	Yes
Minimum Total Cost of the My Plan over a 24 month minimum term (amount excludes any handset repayments or delivery charges)	\$456	\$696	\$1,176	\$1,416	\$1,896	\$2,376

5.11. Early Termination

5.11.1. If the service is cancelled before the expiry of the minimum term, you will be required to pay us:

- 5.11.1.a. any usage charges incurred up to, and including, the cancellation date; plus
- 5.11.1.b. the cancellation fee set out below as applicable (unless you are entitled to cancel the service without incurring a cancellation fee); plus
- 5.11.1.c. the sum of unpaid equipment charges owing on your mobile phone under the mobile equipment payment plan (if any).

5.11.2. The cancellation fee for a 24 month Contract is calculated as a fixed amount if the service is cancelled during the first 12 months of the minimum term and then a pro-rata reduction of that fee (indicated as a percentage in brackets in the first column of the table below) if the service is cancelled during the second year of the minimum term.

When the service is cancelled	Cancellation Fee
	My Plans – 24 Month Contract

	My Plan \$19	My Plan \$29	My Plan \$49	My Plan \$59	My Plan \$79	My Plan \$99
During the first 12 months - Initial cancellation fee	\$300	\$400	\$600	\$700	\$800	\$900
Months 13 – 15 (80% of Initial cancellation fee)	\$240	\$320	\$480	\$560	\$640	\$720
Months 16 – 18 (60% of the Initial cancellation fee)	\$180	\$240	\$360	\$420	\$480	\$540
Months 19 – 21 (40% of the Initial cancellation fee)	\$120	\$160	\$240	\$280	\$320	\$360
Months 22 – 24 (20% of the Initial cancellation fee)	\$60	\$80	\$120	\$140	\$160	\$180

My SIM (Including My SIM 10, My SIM 20, My SIM 40)

6. Eligibility

- 6.1. The My SIM plans are available to approved new and existing customers
- 6.2. If you are an existing customer you may only transfer to the My SIM plan with our approval and if your current agreement for the service is a:
 - 6.2.1. non-fixed length agreement; or
 - 6.2.2. fixed length agreement with less than 3 months of the minimum term remaining.
- 6.3. When considering whether to approve your application to transfer from an existing agreement we will take into account your credit history on your existing agreement and undertake our standard credit checks.

7. Blocking access to a number

- 7.1. We may block access to a number (other than an emergency service number) if we reasonably require this to be done for technical, operational or commercial reasons.

8. Minimum Term

- 8.1. You must agree to a fixed length agreement with a 24-month minimum term.

9. Charges and payments

- 9.1. You must pay us for use of the service at the rates set out in the pricing table for the plan you subscribe to and for value added service features at the rates set out either in this agreement or on our website
- 9.2. If there is a flagfall or call connection charge for a particular call type, the charge for these calls is the flagfall charge plus the relevant rate for the call multiplied by the duration of the call rounded up to the nearest minute.

9.3. Included Value

- 9.3.1. Under the My SIM plans, you will receive “Included Value”
- 9.3.2. The amount of the “Included Value” for each My SIM plan is set out in the Table below
- 9.3.3. Under the My SIM plans, you are provided with an included spend amount based on the plan you chose. Your included spend is calculated taking into account the eligible calls and texts you use in a month and the charges for those calls and texts applicable to the plan
- 9.3.4. The call types that are ‘**eligible calls and texts**’ for each My SIM plan is defined in the table below.

- 9.3.5. You must pay for any calls that are not eligible calls and texts.
- 9.3.6. You must pay us call charges for eligible calls and text made beyond the Included Value of your My Plan.
- 9.3.7. Any unused portion of the included value expires at the end of each month. This means that it does not roll over into following month.
- 9.3.8. You must pay us call charges for eligible calls and text made beyond the available “Included Value”.

9.4. Bonus value

- 9.4.1. Under the My SIM plans, you will receive “Bonus Value”.
- 9.4.2. Bonus value can only be used to call other engine mobile services
- 9.4.3. The amount of the “Bonus Value” included for each My SIM plan is set out in the Table below
- 9.4.4. Once you have used all of your Bonus Value in a month, you will be charged for calls to other engine mobiles, this is the case whether or not you have any unused “Included Value” available
- 9.4.5. You must pay us call charges for calls to other engine mobiles beyond the Included Bonus Value of your My SIM plan.
- 9.4.6. Any unused portion of the bonus value expires at the end of each month. This means that it does not roll over into following month

9.5. Minimum Monthly Charge and Included Calls and Text

- 9.5.1. Each My SIM plan has a Minimum Monthly Charge amount that you must pay us each month.
- 9.5.2. If you do not make enough eligible calls and texts in a month to reach your pricing plan’s included value (or Minimum Monthly Charge) you must still pay us your pricing plan’s Minimum Monthly Charge for that month.
- 9.5.3. The amount of the Minimum Monthly Charge and included calls for each My SIM plan is set out below.
- 9.5.4. You must pay for any calls that are not eligible calls.

9.6. Included Mobile Internet Data Value

- 9.6.1. Under the My SIM plans, you will receive “Included Data”
- 9.6.2. “Included Data” refers to Mobile Internet Data
- 9.6.3. The amount of the “Included Data” included for each My SIM plan is set out in the table below
- 9.6.4. The value of “Included Data” can only be used for Mobile Internet usage
- 9.6.5. Your Included data allowance does not include services such as Voice calls, Voice Mail, International SMS, premium and Third Party SMS, MMS, Optus Zoo subscription content and Third Party content and applications, International MMS, 1300, 1900. If you are able to access

such services, your use of such services will be charged at prevailing rates.

- 9.6.6. Data usage includes both uploads and downloads
- 9.6.7. You must pay us excess usage charges for data made beyond the available “Mobile Internet Data Value”.
- 9.6.8. Any unused portion of the “Mobile Internet Data Value” expires at the end of each month and does not roll over into the following month.

9.7. Unlimited Facebook®, Twitter, LinkedIn, Ebay, Four Square, MySpace

- 9.7.1. Under the My SIM plans, you will receive unlimited Facebook®, Twitter, LinkedIn, Ebay, Four Square, MySpace when accessed from within Australia from your mobile
- 9.7.2. Usage of the services described in 9.7.1 is separate to and is not included in your “Included Data”
- 9.7.3. These features are only available to you if your handset is compatible with the service.
- 9.7.4. Use of Unlimited Facebook®, Twitter, LinkedIn, Ebay, Four Square, and MySpace is only for personal use and is not to be used for commercial purposes.
- 9.7.5. We have no control over the social networking sites or the manner in which they are accessed by end users. We can only zero rate access to URLs that we identify for these sites from time to time as they are subject to change by their operators without notice to us. We reactively monitor the specified social networking sites but cannot guarantee at any given time that it has identified and zero-rated all relevant URLs. If a social networking site is accessed indirectly by an end user (examples may include without limitation use of a VPN, proxy services, certain browsers or via a third party URL) charges may apply. Any access to URLs that are not part of a specified social networking site is chargeable. Charges may also apply if the social networking sites are accessed via tethering. We may vary the terms of access to the specified social networking sites upon written notice to you with 30 days notice in advance.

9.8. Eligible Calls and Text for the Included Value

	My SIM 10	My SIM 20	My SIM 40
Call Type	Eligible Call	Eligible Call	Eligible Call
Standard National Voice Calls	Yes	Yes	Yes
Standard National and International SMS	Yes	Yes	N/A
Voicemail Deposit and Retrievals	Yes	Yes	Yes
Standard National MMS	Yes	Yes	N/A
Standard International MMS	Yes	Yes	N/A
National Video Calls	No	No	N/A
1800, 1300 and 13 numbers	No	Yes	Yes
Voicemail Diversions	No	No	No
Diverted or forwarded calls	No	No	No
International Voice Calls (Includes calls to national fixed or GSM mobile services that then divert/switch or re-route overseas)	No	No	No
International Video Calls (Includes calls to national fixed or GSM mobile services that then divert/switch or re-route overseas)	No	No	No
International Roaming & Diversion	No	No	No
Premium SMS	No	No	No
Premium Video	No	No	No
Video Conferencing	No	No	No
Optus Zoo or Optus iZoo Browsing	No	No	No
Optus Zoo or Optus iZoo Downloads	No	No	No
SMS to 966 (Zoo)	No	No	No
Data used whilst roaming internationally	No	No	No
Directory Assistance – 1223, 1234, 124937	No	No	No
19XX Numbers	No	No	No
124YES(937)	No	No	No
Insurance	No	No	No
Handset Payments	No	No	No
Content Packs (unless specified in promotions)	No	No	No
Mobile Internet usage	No	No	No
True Local Usage	No	No	No
VOIP services	No	No	No
Calls to Satellite	No	No	No
Surepage calls and SMS	No	No	No
CSD (WAP, Data, Fax)	No	No	No
GPRS	No	No	No

9.9. Charges, Included value and Bonus value for My SIM plans

	My SIM 10	My SIM 20	My SIM 40
Minimum Monthly charge	\$10	\$20	\$40
Included Value per month	\$150	\$500	\$850
Bonus value	\$135	\$500	\$2,000
Billing increments for calls	30 seconds	30 seconds	30 seconds
Billing increments for messages	Per message	Per message	Per message
Monthly Included Mobile Internet Data	200MB	1.5GB	3GB
Included Standard National SMS & MMS	No	No	6,000 messages
Unlimited Standard National SMS and MMS	No	No	No
Unlimited Facebook®, Twitter, LinkedIn, Four Square, MySpace within Australia	Yes	Yes	Yes
Standard National Voice call charges (per minute)	\$0.90	\$0.90	\$0.90
Flagfall for national voice calls (Call Connection Charge)	\$0.35	\$0.35	\$0.35
National SMS Charges (for standard SMS of up to 160 characters)	\$0.25	\$0.25	\$0.25
National Video Calling (per minute)	\$1.00	\$1.00	\$1.00
Flagfall for National Video Calls (per call)	\$0.35	\$0.35	\$0.35
Data Excess Usage	\$0.275 / MB	\$0.26 / MB	\$0.26 / MB

Standard Form of Agreement:
Standard Pricing and Plans 28/01/12

	My SIM 10	My SIM 20	My SIM 40
Voicemail deposit	\$0	\$0	\$0
Voicemail retrieval (peak)	\$0.33 per minute	\$0.33 per minute	\$0.33 per minute
Voicemail retrieval (off-peak)	\$0.22 per minute	\$0.22 per minute	\$0.22 per minute

Other call charges (for example international calls, calls to mobiles)	Refer to our website for international call charges		
Other conditions	The fair use policy applies to 'excessive use,' 'unreasonable use,' 'unacceptable use' and commercial use.		
Available on Non Fixed Contract (Month to Month)	No	No	No
Available on a 24 month Fixed Term Contract	Yes	Yes	Yes
Minimum Total Cost of the My Plan over a 24 month minimum term (amount excludes any handset repayments or delivery charges)	\$696	\$1,176	\$1,896

9.10. Early Termination

9.10.1. If the service is cancelled before the expiry of the minimum term, you will be required to pay us:

- 9.10.1.a. any usage charges incurred up to, and including, the cancellation date; plus
- 9.10.1.b. the cancellation fee set out below as applicable (unless you are entitled to cancel the service without incurring a cancellation fee); plus
- 9.10.1.c. the sum of unpaid equipment charges owing on your mobile phone under the mobile equipment payment plan (if any).

9.10.2. The cancellation fee for a 24 month Contract is calculated as a fixed amount if the service is cancelled during the first 12 months of the minimum term and then a pro-rata reduction of that fee (indicated as a percentage in brackets in the first column of the table below) if the service is cancelled during the second year of the minimum term.

When the service is cancelled	Cancellation Fee		
	My SIM plans – 24 Month Contract		
	My SIM 10	My SIM 20	My SIM 40
During the first 12 months - Initial cancellation fee	\$100	\$150	\$250
Months 13 – 15 (80% of Initial cancellation fee)	\$80	\$120	\$200
Months 16 – 18 (60% of the Initial cancellation fee)	\$60	\$90	\$150
Months 19 – 21 (40% of the Initial cancellation fee)	\$40	\$60	\$100
Months 22 – 24 (20% of the Initial cancellation fee)	\$20	\$30	\$50

OTHERCHARGES

10. Other charges

- 10.1.** Where possible all other charges associated with the service are quoted on our website if you need further information on charges or costs or you are unsure of the pricing of a certain type of call, text or transaction, you can call us on 1300 300 300.