

engin Voicemail

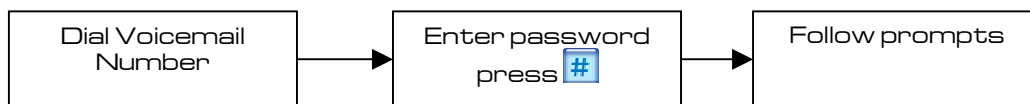
engin voicemail retrieval can be done from any telephone or via a V-mail email notification that is sent to your nominated email address.

To retrieve your messages via phone dial the voicemail phone number that corresponds with the city that you live in:

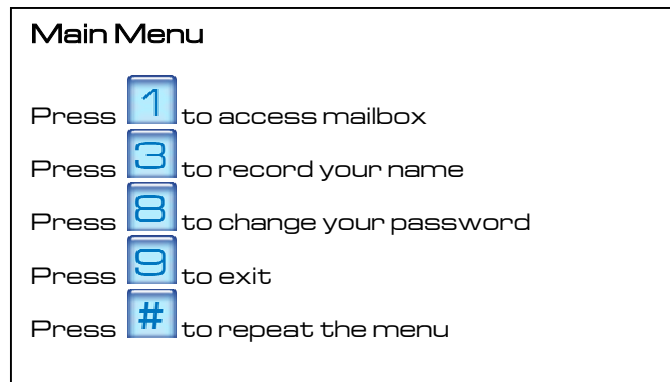
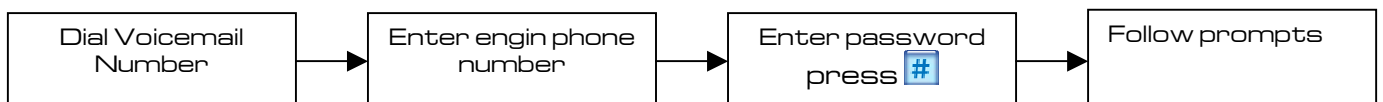
- Sydney (02) 9016 4500
- Melbourne (03) 9012 5200
- Brisbane (07) 3114 2100
- Adelaide (08) 8464 0100
- Perth (08) 6363 5100

Accessing Voicemail

Using your engin phone:





Using another telephone:



GENERAL PLAYBACK DETAILS

Accessed from Option 1 of Main Menu








Voice Messaging Menu

- Press  to listen to messages
- Press  to change your busy greeting
- Press  to record and activate new unavailable greeting
- Press  to compose and send messages
- Press  to delete all messages in your mailbox
- Press  to return to previous menu
- Press  to repeat the menu






Please note: All messages will be automatically deleted after 30 days.

Listen to Messages Menu

Accessed from Option 1 of Voice Messaging Menu

- Press  to save message
- Press  to delete message
- Press  to play or repeat message
- Press  to play envelope
- Press  to initiate call to sender
- Press  for additional options
- Press  to return to previous menu

Playback Short Cuts

- Press  to skip backward 3 seconds
- Press  to pause playback
- Press  to skip forward 3 seconds
- Press  to skip to beginning of message
- Press  to skip to end of message

Note: shortcuts can be used anytime during playback

CHANGING YOUR GREETINGS

Busy Greeting Menu

Accessed from Option 2 of Voice Messaging Menu

- Press  to record new greeting
- Press  to listen to current greeting
- Press  to revert to default greeting
- Press  to return to main menu
- Press  to repeat menu

No Answer Greeting Menu





Accessed from Option 3 of Voice Messaging Menu

- Press  to record new greeting
- Press  to listen to current greeting
- Press  to revert to default greeting
- Press  to return to previous menu
- Press  to repeat menu

ADDITIONAL FEATURES (available on multi-user phone groups only)








Additional Options Menu

Accessed from Option 9 of Listen to Messages Menu

- Press  to reply to message
- Press  to forward messages
- Press  to return to previous menu
- Press  to repeat menu








Reply to Message Menu

Accessed from Option 1 of Additional Options Menu

- Press  to send reply
- Press  to change current reply
- Press  to listen to current reply
- Press  to set or clear urgent indicator
- Press  to set or clear confidential indicator
- Press  to return to previous menu
- Press  to repeat menu








Forward Messages Menu

Accessed from Option 2 of Additional Options Menu

- Press  to send
- Press  to change current introduction
- Press  to listen to current introduction
- Press  to set or clear urgent indicator
- Press  to set or clear confidential indicator
- Press  to return to previous menu
- Press  to repeat menu

Compose Message Menu

Accessed from Option 5 of Voice Messaging Menu

- Press  to send message
- Press  to change current message
- Press  to listen to current message
- Press  to set or clear urgent indicator
- Press  to set or clear confidential indicator
- Press  to return to main menu
- Press  to repeat menu

Note: Messages marked as urgent or confidential will be the first messages played back. Confidential messages cannot be forwarded.